



VISALIA

Finance & Information Technology
Utility Billing Division

The standard refuse collection provided by the City of Visalia is curbside or alley service. The City may provide an exemption for curbside service if **no one** at the residence is able to place a full refuse container at the curb. If the exemption is granted, services will be provided free of charge, whereas the operator will roll the containers out from the house, service them and roll them back. **Containers cannot be in garages or behind fences** per City Ordinance (8.28.070)

*Additional cans - a fee of \$13.00 per month will be charged for each can you have on site, whether it is serviced or not.

***For voluntary Pack Out services - No prescription or Dr. Note is required.** A fee of \$26.05 monthly fee will apply (plus the additional can fee of \$13.00 if applicable).

You must submit a doctor's note or prescription with your application if you choose to apply for the program based on a disability. Call your physician's office; they will usually comply with your request over the phone.

Upon acceptance into the program, we will begin providing "Pack Out" service. It is the customer's responsibility to notify the Solid Waste Division at (559) 713-4499 when the situation changes. **Pack Out services will need to be renewed every two years or when requested by our office. Failure to do either of these will result in immediate termination of Pack Out services.**

By signing this application, you agree to all terms and regulations pertaining to this service and declare that all statements are valid and true to the best of your knowledge. You may fax the application and Rx form to (559) 713-4801 or mail your application to: City of Visalia-Utility Billing P.O. Box 5078 Visalia, CA 93292

Address for Pack Out Service

Telephone Number

Applicant's Printed Name

Email Address

Applicant's Signature

Date

Number of Additional People Living in Home: ____ Additional Person (s) Name: _____

Please do not write below this line. For Official use only.

Account number	Route number	Approval date	Removal date	Temporary
----------------	--------------	---------------	--------------	-----------