



August 7, 2025

Dear Customer:

The City of Visalia has two discount programs for senior citizens. The programs allow seniors, who meet specific requirements, to reduce the amount paid for refuse and sanitary sewer services. The household may participate in either or both programs.

The discounted sanitary sewer program allows households, which meet the below mentioned requirements, to reduce their sanitary sewer rate to **\$13.25** per month (Res. 2025-08). The reduced refuse program allows households, which meet the below mentioned requirements, to reduce their refuse rate to **\$12.75** (Res. 2025-08) per month.

Requirements for both programs are:

1. **The principal resident in the household, whose income pays the bills, is 60 or older. In the case of couples, either person may qualify as the principal resident.**
2. **The annual household gross income is below:
\$42,300 ceiling for the program for a 1-2 person household**
3. ***Two or fewer residents occupy the household.***
4. ***You must submit a valid Identification card when first applying.***
5. ***Provide current bank statement OR income tax return OR current Social Security benefit amount.***

An application for the two programs is enclosed, please return the completed application **and income verification** to:

City of Visalia
Utility Billing
PO Box 5078
Visalia CA 93278

Approximately three weeks after receiving your application, the utility billing office will contact you regarding your use of the program.

If you have questions, please call the Utility Billing office at 713-4398.

Utility Billing Office
City of Visalia

Enclosure: 1



VISALIA

Finance & Information Technology
Utility Billing Division

PLEASE FILL OUT ALL HIGHLIGHTED AREAS IF APPLICABLE

**Application for Discounted Refuse and Sewer Services
for Senior Citizen**

Before being accepted into the program, your household must meet specific requirements that consider age, income, service level, and number of people residing in the household.

APPLICATION FOR (please check one): ☐ Discounted Refuse only ☐ Discounted Sewer Only ☐ BOTH	FOR CITY OFFICE USE ONLY ACCOUNT# : _____
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Service Address : _____

Mailing Address : _____

Email Address: _____

Name: _____ DOB _____ Age: _____

Spouse's Name: _____ DOB _____ Age: _____

Other Household Members : **YES** ___ **NO** ___ PLEASE MARK

Name: _____ Age: _____

Name: _____ Age: _____

Telephone Number: _____

- **TOTAL** Household's Income: *******MUST INCLUDE EVERYONE IN HOUSEHOLD*******
Social Security: _____ /per month*
Retirement Income: _____ /per month*
Income from Current Employment & Hobbies _____ /per month*
Interest Income & Stock Dividends: _____ /per month*
Other Income (Rent/royalties etc): _____ /per month*
TOTAL MONTHLY INCOME: _____

Please provide current bank statement and/or most recent tax return OR social security benefit paper. Identification card required if first time applying.

***** By signing this application, I agree to allow the City of Visalia to share my contact information with Tulare County Weights and Measures for the sole purpose of ensuring that I receive the reduced rates.***

SIGNATURE: _____

DATE: _____

By signing this you are verifying the above facts are true.