




Before You Pay! Your Statement Has a New Look!

At the City of Visalia, we're focused on continuing to provide quality products and services. As we prepare for the needs of the next generation, and in order to improve your customer experience, the city is happy to announce that your monthly billing statement has been improved for easier reading and more information at a glance. Additional details can be found in the helpful graphic below. If you have any questions or comments, please do not hesitate to call us at 833-268-2455, or email us at utilities@visalia.city. We're here to help!

PLEASE NOTE: YOUR ACCOUNT NUMBER HAS CHANGED. WHEN MAKING ANY PAYMENT, BY MAIL OR THROUGH YOUR BANK'S BILLPAY SERVICE, YOU MUST PROVIDE THIS NEW NUMBER FOR FUNDS TO BE APPLIED APPROPRIATELY.

- 1 Customer Information**— Your basic account details are displayed here for easy reference. Note your account number and due date.
- 2 Messages**— Important bill messages highlighting announcements or notices about your service will appear here.
- 3 Charge Breakdown**— This section contains itemized details of your current charges.



City of Visalia - Utility Billing
Questions? Call Customer Care:
(833) 268-2455
Hours: M-F 7:30 am to 5:30 pm

Make payments online:
<https://covbill.visalia.city>

UTILITY BILL

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JOHN SMITH
Account Number: 123456
Invoice ID: **0000043467**
Bill Date: 12/31/2018
Due Date: 01/30/2019

IMPORTANT MESSAGES

The City of Visalia has a new computer system and this has resulted in a new customer number being assigned to your account. Please be sure to note this new account number on your payments. This change has also resulted in a change in the way your Payment Due Date appears. If your payment due date falls on a weekend or a holiday payments will be due on the next business day.

ACCOUNT SUMMARY

Previous Balance:	\$0.00
Payments Received:	\$0.00
Balance Forward:	\$0.00
Adjustments:	\$0.00
Current Charges - Past Due After 01/30/2019:	\$54.49

Service Period: 12/01/2018 - 12/31/2018


CURRENT CHARGES AND ADJUSTMENTS

Service Address: #0001 - 234 ANYTOWN ST

90 Gallon Trash Service	\$23.85
Ground Water Service	\$0.49
Sewer - Residential	\$26.45
Storm Water Service	\$3.70

TOTAL AMOUNT DUE: \$54.49

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City of Visalia - Utility Billing
707 W ACEQUIA AVE
VISALIA, CA 93291

Please return this portion with your payment.
Please make checks payable to: City of Visalia
Please include account number on the check.

Account Number	123456
Invoice ID	0000043467
Due Date	01/30/2019
Amount Due	\$ 54.49


Enter Amount Paid \$


Late fee applied if payment received after due date.
Pay online at: <https://covbill.visalia.city>

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CITY OF VISALIA
PO BOX 80268
CITY OF INDUSTRY CA 91716-8324

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JOHN SMITH
234 ANYTOWN ST
VISALIA CA 93292-1446



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- 4 Bill Stub**— Detach and return this portion with payment, or pay online at <https://visalia.gwfatiom.com>

- 5 New Mailing Address**