

## Before You Pay! Your Statement Has a New Look!

At the City of Visalia, we're focused on continuing to provide quality products and services. As we prepare for the needs of the next generation, and in order to improve your customer experience, the city is happy to announce that your monthly billing statement has been improved for easier reading and more information at a glance. Additional details can be found in the helpful graphic below. If you have any questions or comments, please do not hesitate to call us at 833-268-2455, or email us at utilities@visalia.city. We're here to help!

PLEASE NOTE: YOUR ACCOUNT NUMBER HAS CHANGED. WHEN MAKING ANY PAYMENT, BY MAIL OR THROUGH YOUR BANK'S BILLPAY SERVICE, YOU MUST PROVIDE THIS NEW NUMBER FOR FUNDS TO BE APPLIED APPROPRIATELY.

Customer Information –
Your basic account details

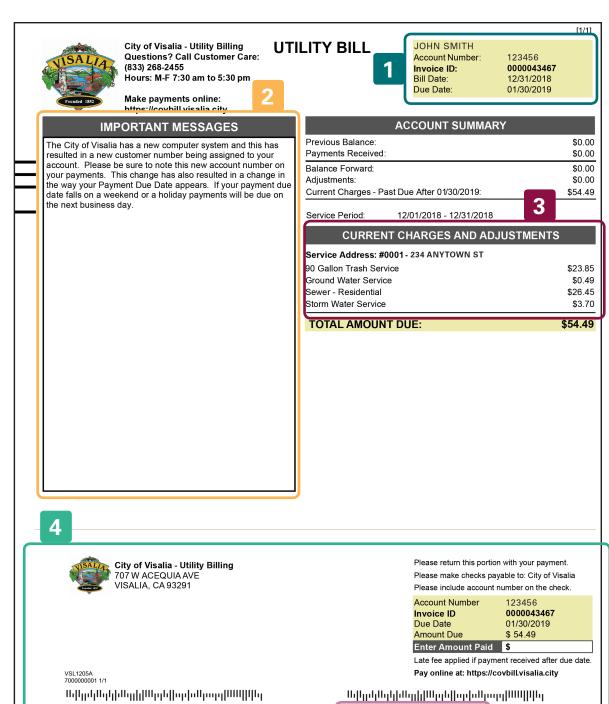
are displayed here for easy reference. Note your account number and due date.

- Messages Important bill messages highlighting announcements or notices about your service will appear here.
- Charge Breakdown—
  This section contains itemized details of your current charges.

- Bill Stub Detach and return this portion with payment, or pay online at https://visalia.gwfatiom.com
- New Mailing Address

JOHN SMITH

234 ANYTOWN ST VISALIA CA 93292-1446



CITY OF VISALIA

CITY OF INDUSTRY CA 91716-8324

0000000000001700000000043467000054494

PO BOX 80268