



## ADA PROGRAM APPLICATION FOR CERTIFICATION OF ADA PARTRANSIT ELIGIBILITY FOR DIAL-A-RIDE SERVICES

### INSTRUCTION SHEET

Dial-a-Ride is specialized transportation services for persons who are unable to independently use Fixed Route, due to a disability or health related condition some or all of the time. Dial-a-ride is provided by public transportation systems as part of the requirements of the Americans with Disabilities Act (ADA).

In order to use Dial-a-ride service, you must first be certified as eligible. Please read the following instructions before filling out the attached application form. All information that you supply will be kept strictly confidential.

1. Complete and sign the front of the application in blue ink
2. Have your licensed professional, who is treating you for the qualified disability, complete pages 6-7 of the application.

#### RETURNING THE (ORIGINAL ONLY ) APPLICATION

**Return ORIGINAL ONLY application, with License Professional 's Statement of Medical Disability**

#### **Eligibility, by Mail or Drop off to:**

Visalia Transit Center  
425 E Oak Ave. Ste. 201  
Visalia CA 93291

#### NOTIFICATION OF APPROVAL

Visalia Transit will notify you if your application is approved within 21 business days of receiving your application and provide you an appointment date and time for your photo ID picture to be taken. If you cannot make that appointment date and time, please call the ADA Coordinator to reschedule your appointment at **(559) 713-4100**. **Your certification is not final until you have completed this step.**

Visalia Transit Dial-A-Ride will transport you to this appointment free of charge, but you must make your own reservations by calling **(559) 713-4750 to schedule your pick up.**

Visalia Transit reserves the right to make the final determination of eligibility of ADA certification. Applications are for internal use only and will not be subject to public review. Should an application be denied, an appeal may be filed with the City of Visalia Transit Division or you may resubmit your application.

If Visalia Transit is unable to make determination within 21 days, applicant will receive presumptive, temporary certification beginning on the 22nd day and continuing until official determination and written notice can be provided.

**Inaccurate or incomplete information on the application, failure to provide required identification, or inability to verify licensed professional's certification may result in the inability to issue the Visalia Transit ADA Card within the 21 days.**

#### BRING THE FOLLOWING WHEN YOU COME IN FOR YOUR APPOINTMENT

1. Your current state or government-issued photo ID that shows your date of birth (state driver's license, state ID cards, or passport). **Photocopies will NOT be accepted.**

## **ADA REGULATORY CERTIFICATION REQUIREMENTS**

1. Any person with a disability who can use an accessible vehicle, but for whom any desired trip cannot be made because the fixed route service they need to use is not accessible, is deemed eligible.
2. Individuals who because of the nature of their disabilities, cannot navigate even a transit system that is otherwise accessible.
  - A. Individuals, who because of their disability cannot independently board, ride and/or disembark from any accessible vehicle.
  - B. Individuals who have impairment-related conditions that prevent them from getting to or from a boarding or disembarking location. (bus stops)
  - C. Individuals who have been ADA certified by another transit provider.
  - D. A person traveling as a companion of a person who is ADA Paratransit eligible is deemed eligible for that trip.

## **EXAMPLES/GUIDELINES FOR CERTIFICATION TYPE**

The following examples are provided as a guideline only to assist the license professional in his/her determination of the type of ADA Eligibility Certification appropriate for his/her patient:

- ◆ **Permanent Eligibility:** Any impairment which would cause the individual to become disoriented, confused, or otherwise incapable of navigating without the assistance of another person, and/or inability to physically reach a fixed boarding/disembarking location, or to physically board/disembark from a regular fixed-route bus which is otherwise accessible.
- ◆ **Temporary Eligibility:** Any temporary impairment (for a specified period of time renders the person disabled) which would cause the individual to become disorientated, confused, or otherwise incapable of navigating without the assistance of another person, and/or inability to physically reach a fixed boarding/disembarking location, or to physically board/disembark from a regular fixed-route bus which is otherwise accessible.
- ◆ **Conditional Eligibility:** Any impairment that , dependent upon environmental conditions, terrain, vehicle accessibility, and/or facility accessibility, makes it impossible for the individual to independently board/disembark from any fixed-route location. (This category is distinguished from the first category in that, the degree of disability of individuals in the first category prohibits from using the fixed-route system, while individuals in this category can use the fixed-route system within certain parameters).



### APPLICATION ADA PROGRAM FOR DIAL-A-RIDE SERVICES

425 E Oak Avenue, Suite 201 Visalia CA 93291  
Office: (559) 713-4100

FOR OFFICE USE ONLY		
Received :	___/___/___	
Issued:	___/___/___	
Expires:	___/___/___	

- ( ) Mr.
- ( ) Mrs.
- ( ) Ms.

	First Name	Last Name	Middle Initial	Date of Birth
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Address: \_\_\_\_\_

Number	Street Name	Apt. #	City	State	Zip Code
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Phone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_ TDD? ( ) YES ( ) NO Email: \_\_\_\_\_

Primary Language (please Check): ( ) English ( ) Other (Specify) \_\_\_\_\_

What is the nearest street intersection to your home? (Example Mooney & Tulare)

#### Please list the person to be contacted in an emergency

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_ Telephone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

If someone has assisted with this application, please provide the following information:

Name: \_\_\_\_\_ Agency/Relationship: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, ZIP: \_\_\_\_\_ Telephone: ( \_\_\_\_\_ ) \_\_\_\_\_ - \_\_\_\_\_

#### What assistive device (s) do you use when traveling? (Please check all the apply)

- |                             |                         |                            |
|-----------------------------|-------------------------|----------------------------|
| ( ) Support Cane            | ( ) Manual Wheelchair   | ( ) Trained service animal |
| ( ) Crutches                | ( ) Electric wheelchair | ( ) Communication device   |
| ( ) Leg Brace (s)           | ( ) Electric scooter    | ( ) "White Cane"           |
| ( ) Aluminum "Walker"       | ( ) Portable oxygen     | ( ) NONE                   |
| ( ) Other (describe); _____ |                         |                            |

**Please answer the following questions in detail:**

1. Which disability or health conditions PREVENT you from using regular fixed-route service?

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2. Can you walk or use your wheelchair or assistive device (s) from your home to the closest intersection without help and without injuring yourself? ( ) YES ( ) NO

3. Can you safely cross a street alone ( ) YES ( ) NO

4. Can you find your way to a bus stop without getting lost and wait at the stop for the bus to arrive?

( ) YES ( ) NO If No, Please explain: \_\_\_\_\_

5. At a bus stop, how long can you stand and wait for the bus? \_\_\_\_\_

6. Can you understand bus schedule information? ( ) YES ( ) NO

7. If you were on the bus, could you pay the fare by putting coins or tickets in the fare box, or by showing a pass to the bus driver?( ) YES ( ) NO If no, explain: \_\_\_\_\_

8. Have you ever received "orientation and mobility training" or "travel training"? ( ) YES ( ) NO

A. If no would you be interested in receiving training? ( ) YES ( ) NO

9. 11. Do you receive dialysis treatment? ( ) Yes ( ) NO If yes, where do you receive it? How often and/or which one?

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12. Do you reside at an assisted living facility or at a nursing home? ( ) YES ( ) NO If yes, which one?

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13. Are you able to walk up and down three(3) steps (12" with handrails)? ( ) YES ( ) NO

14. If you use a wheelchair/scooter, can you transfer yourself from the wheelchair/scooter to a seat?

( ) YES ( ) NO

15. Do you require someone to travel with you? ( ) YES ( ) NO If yes why?

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16. Are you able to independently call and make or cancel trip reservations? ( ) YES ( ) NO

17. Can you wait independently alone at your residence and place to which you travel? ( ) YES ( ) NO

If no, explain: \_\_\_\_\_

18. Are your conditions you described: ( ) Permanent ( ) Temporary

19. Please add any other information that you would like us to know about your disability/or condition:

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**AGREEMENT AND AUTHORIZATION:**

I hereby state that the information I have provided is true, accurate, and correct. I understand that knowingly falsifying the information will result in denial of service. I understand all information will be kept confidential, and only the information required to provide the service I request will be disclosed to those who perform the service.

I understand that it may be necessary to contact a professional familiar with my functional abilities to use public transit in order to assist in the determination of eligibility.

\_\_\_\_\_  
Applicant's Signature (stamped/copies/faxed signatures **NOT** accepted) **BLUE INK ONLY** Date

I hereby authorize the following licensed professional (doctor, therapist, social worker, etc.) who can verify my disability or health related condition, to release this information to my local public transit agency. This information will be used only to verify my eligibility for paratransit services. I understand that I have the right to receive a copy of this authorization, and that I may revoke it at any time.

\_\_\_\_\_  
Applicant's Signature (stamped/copies/faxed signatures **NOT** accepted) **BLUE INK ONLY** Date

Name of Licensed Professional who may release my medical information:

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: (\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

**LICENSE PROFESSIONAL'S STATEMENT OF ADA ELIGIBILITY** Print Applicant's Name:

The Americans with Disabilities Act of 1990 requires Visalia Transit to provide paratransit services to individuals who, because of their medical condition or impairment are prevented from using fixed route buses. Economic status, and environmental conditions may not be considered "medical" factors in the assessment of paratransit eligibility. The information requested of you in the following sections will be used to determine the applicants' ADA eligibility. It is important that all questions be answered completely and accurately to the best of your knowledge and in accordance with your records. If the information is incomplete or unclear, we may need to contact you for clarification. Thank you for your cooperation.

**THIS SECTION TO BE COMPLETED BY ONE OF THE FOLLOWING:**

- ( ) Physician      ( ) Chiropractor      ( ) Health Care Provider      ( ) Physical Therapist  
( ) Rehabilitation Counselor      ( ) Other Licensed Professional \_\_\_\_\_

Is the disability permanent?

- ( ) Yes  
( ) NO    If **NOT, HOW LONG** do you expect disability to last? \_\_\_\_\_

Please answer:

Please provide Formal Medical Diagnosis to describe the applicant's primary impairments or disabling conditions: (NOTE: WITHOUT THIS DIAGNOSIS CERTIFICATION WILL BE DENIED)

Can applicant travel independently from his/her house, to the sidewalk ? ( ) YES ( ) NO.

If "no" or "sometimes" please explain:

Assuming the use of a mobility aid, if applicable, and with no major barriers in his/her path, how far can the applicant independently travel without help or significant risk of injury:

- ( ) less than 1/4 mile    ( ) 1/4 mil    ( ) 1/2 mile    ( ) 3/4 mile    ( ) more than 3/4 mile.

Does the applicant's disability require him/her to travel with another person who provides personal assistance? ( ) YES      ( ) NO      ( ) SOMETIMES

Is the applicant wheelchair dependent? ( ) YES    ( ) NO

Can the applicant walk up and down steps (12" rise, each step with handrails available)?

- ( ) YES      ( ) NO      ( ) SOMETIMES

Does the Applicant require a lift-equipped vehicle to board? ( ) YES      ( ) NO

Please complete only one of the sections below:

APPROVAL FOR DIAL-A-RIDE SERVICES (Please check ALL that apply)

- ( ) I certify that the applicant “because of their disability, cannot independently board ride and/or disembark from any wheelchair accessible vehicle”.
- ( ) I certify That the Applicant has a “disability-related condition (s) that prevent them from getting to or from a boarding or disembarking location”.
- ( ) I certify the applicant requires a personal care attendant (PCA) to accompany them during transportation.

APPROVAL FOR FIXED ROUTE DISABILITY SERVICES (Please check ALL that apply)

- ( ) I certify that the applicant has a disability-related condition(s); **however they are able to get to or from a fixed route bus stop, board, ride, and disembark from any accessible fixed route vehicle and do not need Dial-A-Ride services at this time.**

I certify that I am a legally licensed professional by the State of California. I am currently treating the client/patient listed on the front of this application for a qualifying disability, the applicant is disabled as defined by the above criteria, and the information I have provided is true and correct **under penalty of perjury** according to the laws of the State of California.

\_\_\_\_\_  
License Professional’s Name Printed

\_\_\_\_\_  
License’s Professional’s License # (REQUIRED)

\_\_\_\_\_  
Signature (**MUST BE AN ORIGINAL, BLUE INK ONLY — Copies, Faxes, and /or Stamped NOT ACCEPTED**)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Address/Suite/City, State, Zip Code

(\_\_\_\_)\_\_\_\_\_  
Phone Number